



INNOVATIVE CONSULTING & MANAGEMENT SERVICES, LLC

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IT70 GSA CONTRACT #:
GS-35F-550AA

SIN 132-51/STLOC/RC Information
Technology Professional Services

03FAC GSA CONTRACT #:
GS-21F-0164W

SIN 811 003 Complete Facilities
Management

SIN 811 006 Facilities Maintenance
and Management Consulting

NAICS CODES

541611, 561210, 541513, 541519,
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541614, 238210, 238390, 236220,
238220

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EXEMPLARY FEDERAL PERFORMANCE IN:
GSA | NOAA | DHS | ICE | COMMERCE | HUD



INNOVATION SOLUTIONS RESULTS

CORPORATE OVERVIEW

Innovative Consulting & Management Services (ICMS) is Professional & Technical Management Consulting firm with over 20 years of experience. We offer Data Center Operations and Facility Management Services to Federal and State Governments, and commercial entities across the world. We deliver value to our clients by combining deep industry knowledge with strong functional capabilities. Our focus is to manage cost-effective programs while at the same time mitigating risk and improving results. ICMS provides data center operations and maintenance services to support data center managers. These services include comprehensive operational management and regular scheduled maintenance for all facility supporting infrastructure and assets or, simply, preventive maintenance for specific assets in the data center.

INNOVATION:

ICMS creates value in the federal market place by focusing on three key elements in its approach to providing first class services to its clients:

- **Customized adaptable solutions:** ICMS builds on its proven core capabilities by fine tuning solutions to adapt to the specific needs and requirements of its clients. No "cookie cutter" solutions
- **Client Centric Focus:** ICMS vigorously engages with its clients and maintains client intimate relationships which enhances its quality of services and reduces risk, turnover and transition time
- **Create Client Value:** ICMS strives to not only meet performance expectations but to exceed and become a "value added" service to our clients

SOLUTIONS: DATA CENTER SUPPORT

ICMS provides technical Data Center Support services in following key areas:

- **Program/Project Management Technical Support**
- **Emergency Response Services**
- **Tiered Data Center Operational Support**
- **Data Center Consolidation**
- **On-Site Data Center Management and Operations**
- **Technical Data Center Infrastructure and IT Support Consulting**

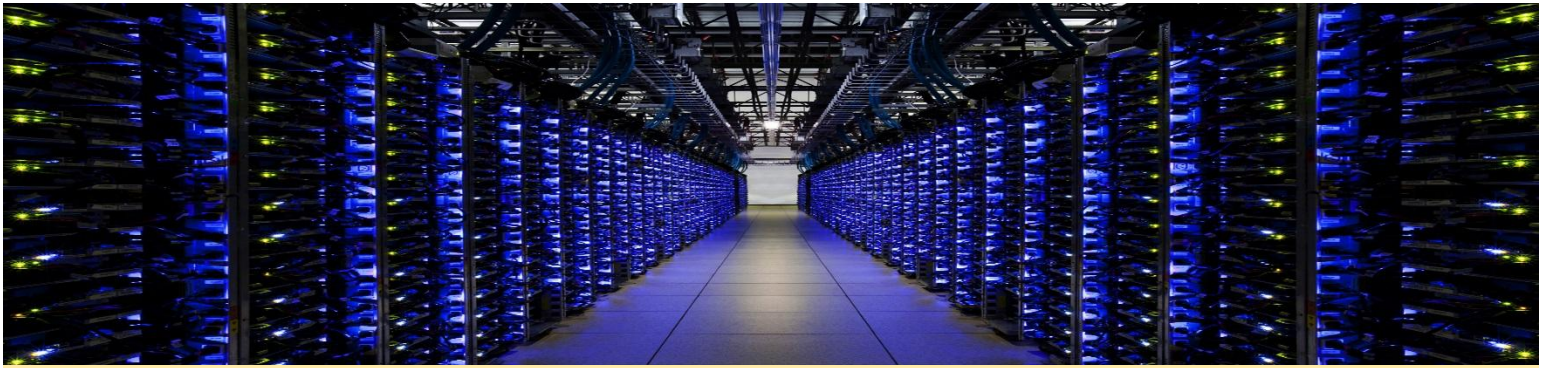
RESULTS:

ICMS's Satisfied Customers and clients



SUCCESS STORY

- **Providing technical facility consulting services to the National Environmental Satellite, Data, and Information Service (NESDIS). ICMS is currently providing technical operational support for various data center facilities under a \$9.9 mil Project Management Technical Support (PMTS) BPA**
- **Providing daily 24/7/365 operational support for a Congressionally mandated critical data center operations at the National Climatic Data Center (NCDC) in Asheville, NC**
- **Provided day to day complete facilities management services to Foulger Pratt Management for a 1.1 million sf federal facility in Silver Spring, MD.**



Data Center Support Services

OVERVIEW:

ICMS manages, maintains and provides key technical support to the critical data center operations for many federal agencies. Our services include consolidation of data center operations, upgrades to critical environmental systems, enhancement of infrastructure and ancillary systems support and deliver 24/7/365 tiered operational support. ICMS employs the latest industry best practices and possesses the technical experience to provide clients the expertise to efficiently and effectively manage their data center operations and to provide the required technical support.

TECHNICAL SUPPORT

- Program/ Project Management Technical Support
- Data Center Consolidation Planning and Implementation Technical Support
- Backup Site Planning
- DCIM (Data Center Infrastructure Management Systems)
- Cooling, Electrical and Structural Systems Analysis
- Master Rack Layout and Configuration Services
- Technical Expertise in Planning and Operating Critical Data Centers 24/7/365
- Plan Design and Specification Review
- Root Cause Failure Analysis
- Load Analysis (Cooling/Electrical/Structural Systems)
- Technical Data Center Infrastructure and IT Support Consulting
- On-Site Data Center Management and Operations

ICMS has successfully completed legacy upgrades to the facility support systems for the National Weather Service Telecommunication Gateway, a 25,000 square foot mission critical data center. These upgrades included design and installation services for replacement and addition of new UPS / PDU electrical systems, replacement and addition of redundant cooling tower systems, CRAC unit replacements, and design and installation of a condenser water system to include implementation of variable frequency drives and fail safe system controls. Total value of legacy upgrade projects \$1.8 million.

OPERATIONS

- 24/7/365 Operational Support
 - Mechanical Cooling
 - Electrical Systems
 - Emergency Backup Systems
- Preventive, Predictive and Demand Maintenance
 - CRAC Units
 - In-Row Cooling
 - UPS/PDU/Transfer Switches
 - Emergency Generators
- Critical System Repairs – Factory Trained Technicians
- Electrical/Mechanical Systems Installation
- Commissioning Services
- Emergency Response 24/7/365
- CMMS Management
- COOP Operations

